



NEW MEXICO COMMUNITY SOLAR PROGRAM

The New Mexico Community Solar Program is a state-sponsored program that helps people save money from solar energy.

BENEFITS

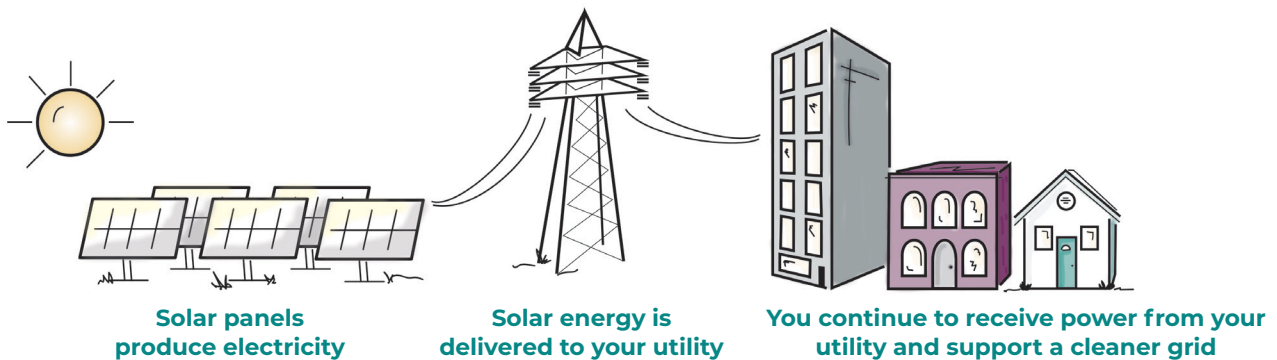
Community solar allows electric utility customers to save on their electric bills without installing solar panels on their home or business. Most customers will see savings on their electric costs after enrolling in community solar.

ELIGIBILITY

Renters, small businesses, and homeowners who cannot or choose not to install solar panels can subscribe to a community solar project. Community solar is currently only open to customers of El Paso Electric, Public Service of New Mexico, and Southwestern Public Service.

HOW TO SIGN UP

Contact a community solar provider to enroll. Learn more about available offers here: csnewmexico.com/customers/find-a-community-solar-provider/

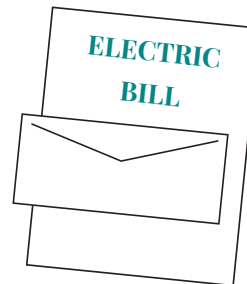


How does community solar work?

Instead of purchasing all your electricity from your electric utility, you will buy some or all of your electricity from a community solar project. Each month, your portion of the project will produce solar power, and you will receive two bills:



You will pay your community solar provider for the electricity produced by your portion of the project. Community solar companies typically charge less than your utility for electricity. **Most customers will save money with community solar, even though they are paying two bills.**



You will pay reduced monthly electric bills because you've purchased some or all of your electricity from your community solar provider. You will always still pay for other charges and taxes.

Before enrolling in community solar, make sure that it is compatible with your existing electric utility bill rate and preferences. For example, participating in your utility's budget billing program or having a utility rate that changes throughout the day may reduce the level of savings that you see after enrolling in community solar.

Low-Income Consumers

The New Mexico Community Solar Program prioritizes participation from low-income customers. Some community solar providers may offer more affordable community solar rates to customers who qualify as low-income. **If you believe you qualify as low-income, be sure to shop around and ask community solar providers if you qualify for a lower rate on your community solar subscription.**

Low-income is defined as anyone with a household income below 80% of Area Median Income (AMI). Participation in certain programs, like Medicaid, SNAP, and LIHEAP, can pre-qualify you as a low-income customer. To learn more, visit: csnewmexico.com/customers/low-income-customers/

Consumer Protection

Community solar providers must give you a Disclosure Form and Disclosure Form Appendix that summarize important details about your contract (also called a subscription agreement). The community solar provider must receive your signature on the Disclosure Form before you sign a contract.

If you have any concerns about a community solar company, please contact the New Mexico Community Solar Program Administrator: csnewmexico.com/contact-us/

Consumer Tips:



TIP #1: Compare Multiple Quotes

There are multiple companies offering community solar subscriptions in New Mexico. Comparing quotes can help ensure that you are receiving the best offer and that you are working with a reputable company.



TIP #2: Know the Length and Terms of Your Contract

Always read your contract. Make sure you know the following:

- How long is the contract and will it renew automatically?
- How are savings calculated? Will your payments increase at any time?
- Will your provider conduct a credit check?
- Can you cancel or change your contract and how much notice is needed?



TIP #3: Debunk Misinformation

Be aware of false claims. While community solar can save you money, it will never eliminate your electric bill. Always make sure you understand how enrolling in community solar will impact your electric bill before you sign up. If you are not satisfied with an explanation given to you by a community solar provider, you can shop around for other community solar providers.